

2020 Annual Report Fostering refugee integration through work with New Americans and the Greater Grand Forks community.





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2020 Staff & Interns

Cynthia Shabb, Executive Director Adam Fortwengler, Program Coordinator Anneetta Christman, Social Work Intern Sarah Beniek, Social Work Intern



2020 UND Social Work interns: Anneetta Christman (left) and Sarah Beniek (right)



From Our President

As I sort through potential topics to highlight in this letter, I'm hit with a stark reminder: We're isolated. Under normal circumstances, I would draw upon experiences and conversations from Global Friends' Annual Community Picnic, which in 2019 hit a record attendance of 700. In 2020, though, we held that event virtually, with recipes and cooking demos. In 2019, we kept with tradition to battle a winter storm while ushering guests and donors in to Soup in the Studio at Muddy Waters Clay Center. In 2020, the event shifted to a drive-through, minimal-contact format, with limited capacity inside the studio and coupons tucked inside bowls, instead of a steaming soup buffet.

2020 did not provide opportunities to socialize and share experiences. In 2020, things were vastly different.

COVID-19 hit New American populations hard, ravaging its way through multigenerational households, keeping parents home from work and children home from school. Global Friends staff have picked up their case work duties, assisting individuals in applying for unemployment insurance, rent assistance and more. As always, Global Friends Coalition evolves with the evolving needs of the people it serves.

The memes of 2020 have said it all. We probably won't miss it.

But ahead, there's hope. We have new federal leadership that has denounced the racist restrictions of the previous administration, with a promise to open wider to refugee resettlement. Perhaps new leaders will look at the world with compassion and understanding, instead of entitlement and arrogance.

We have a vaccine for COVID-19. The nation is building vaccination rates and it seems most of us in Grand Forks

are either partially or fully vaccinated. Global Friends Coalition is on the ground communicating to New Americans the importance of vaccinations and helping ensure access.

2021 is already a tremendous improvement here at Global Friends, having crushed our fundraising goal for Giving Hearts Day. We brought in a whopping \$17,234, which, with our generous \$10,000 match from the Hal and Kathleen Gershman Foundation, brings our Giving Hearts Day total to \$27,234. But wait...There's more. Global Friends also received the Most New Donors distinction from the Impact Foundation this year, which comes with an award of \$10,000. We are ecstatic. We are grateful. Thank you to all donors, new and existing. We are humbled and your donations make our work possible.

2020 may not have been a celebration of health, safety and national stability (in fact, the opposite on all counts), but Global Friends is forging ahead and still reshaping to meet the needs of the populations we serve. It has required flexibility and ingenuity. And overtime.

I hope to safely gather with you this year at a Community Picnic, at World Refugee Day and elsewhere. I hope to resume coffee meetings with our donors to discuss the funding needs of Global Friends Coalition, and the needs of the people we serve.

I hope you're healthy. I hope you're safe. Thank you for sticking with us and thank you for your support.

Do Ith



From Our Executive Director

Words like "pivot," "nimble," and "flexible" became our mantra in 2020. Global Friends worked with lots of different groups to get the word out about how to prevent the spread of COVID-19. We created posters in Somali, Nepali, and English and asked for help from different businesses in Greater Grand Forks to post them. Working with the City of Grand Forks, the Welcoming Community Roadmap Project, and New American board liaisons, we created videos focusing on some tools to remain safe and how to reach Altru's COVID-19 hotline.

The pandemic increased the number of people in need of help. Job loss, reduced hours, parents needing to help children in the home were major barriers. 2020 was a year of assisting New Americans complete applications for the Supplemental Nutrition Assistance Program (SNAP), housing and Medicaid, and explaining bills. There were times when I donned my mask, frustrated trying to help over the phone, and we simply met outside to go over forms. Despite the challenges with face-to-face interactions, we provided more "direct service" than ever before!

Our citizenship class moved to a virtual platform, thanks to volunteer, Pat Wilber. Without Pat's eagerness to try something new, we'd never have been able to meet the needs of New Americans who are preparing for the citizenship exam. Over the course of the year, we have expanded the number of volunteer teachers to five, and we offer two sections of citizenship and a current events class. We are looking forward to the day when we can return to face-to-face instruction but at the same time, we don't see a virtual platform disappearing. It is certainly convenient for single parents—they are available to their children when needed, but still learning the citizenship material from the comfort of their homes.

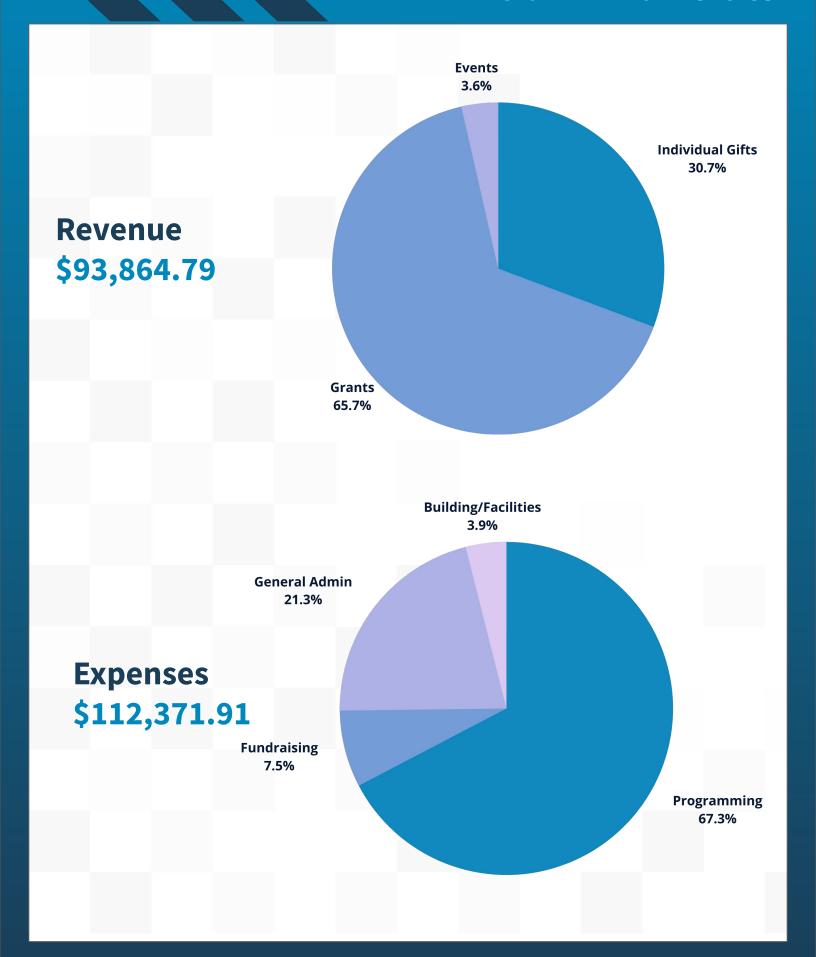
It was a year to try new things. Pop-up conversations over at Century Elementary School, a virtual World Refugee Day event, a virtual Community Picnic, complete with a "live" cooking demonstration from Laxmi Dhimal, and the many different Covid-19 infographics, posters, and videos that were created in partnership with the City, UND College of Nursing students, and Red River High School English learners made it an interesting year.

Right now, we are taking steps to educate and inform the New American community about the Covid-19 vaccine by setting up some vaccine events. We are working closely with New American leaders in order to ensure that we have helpful question and answer sessions.

We are constantly learning and modifying what we are doing. This year, more than ever, I have felt that we need to challenge ourselves to do more outreach and advocacy work to ease the pain of discrimination. Recently, I was asked by one of our supporters to resume face-to-face education and outreach to the community and we will strive to do so. We are busy planning the 2021 World Refugee Day and Community Picnic. And, the best news is that slowly, but surely, we are resuming face-to-face interactions with high school students and in homes. We are forging ahead, building friendships.

Cyrothia H. Shatt

Our Financials



Fundraising Highlights

214 individuals and 7 organizations donated to Global Friends in 2020!

Our endowment through the Community Foundation, established in 2016, is now at: \$12,123.22

We continued to diversify our revenue streams, even throughout the pandemic.



2020 featured artist, Pirjo Berg, teaches volunteer, Zeineb Yousif how to shape a bowl in preparation for Soup in the Studio.

Giving Hearts Day

TOTAL: \$14,716

Our second-best Giving Hearts Day total ever! 120 donations the day of, averaging \$64.46.

Soup in the Studio

TOTAL: \$2,633

The 2020 edition of Soup in the Studio was a drive-through event held in November due to the pandemic. The featured artist was Pirjo Berg.

Year End Giving

TOTAL: \$7,610

Our most successful year-end campaign ever! A 142% increase over 2019's campaign.

Volunteers of the Year



2020 Global Friends Volunteers of the Year Sue Kiesow & Kristina Beiswenger

This mother/daughter duo is recognized for their valuable contributions to Global Friends Coalition and New Americans in Greater Grand Forks as childcare providers during our English and citizenship classes. Childcare is one of the largest barriers to having access to increased income, skills, and knowledge. If you don't have someone responsible to look after your children, getting to a class wouldn't be possible. Sue and her daughter, Kristina, are fully dedicated to ensuring families have one less worry and are able to comfortable learn and build skills and confidence in our classrooms.

Occupational Therapy Students of the Year



2020 Global Friends OT Students of the Year Grace Spanos & Taylor Beatty

Grace and Taylor are recognized for their service as mentors to New Americans. The underlying goal of Global Friends' work is to increase the confidence of the people we work with - to navigate the various systems in the community, to physically navigate the community, and to feel comfortable interacting with their neighbors. Their work with their mentee exemplified all of this and more. Their mentee directly credits Grace and Taylor's work with her for her increased confidence and self-sufficiency - they truly made a difference!

Family Mentors & Adult Education

New Americans are provided cultural knowledge and English language skills in their homes and in classes to create a better life for themselves and their families in Grand Forks.

Classes include basic English, U.S. citizenship interview preparation, driving, Social Hour, and sewing.



A virtual U.S. Citizenship study class, taught by Pat Wilber (upper right corner)

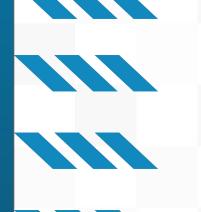
173 volunteers worked with more than 140 New Americans in 2020, donating over 2,600 hours.

98% of New Americans we worked with have been in the U.S. for at least 12 months.

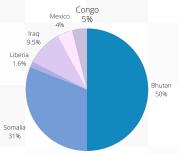
About 50% of the New Americans we worked with are under the age of 18.

Programming Highlights:

- Piloted an adult English class using children's books and modeling with students' kids in partnership with UND.
- Successfully pivoted our citizenship class to Zoom.
- English in the Park at Century Elementary included conversation practice and social connection.
- Provided direct service to New Americans in the chaos of the pandemic, including help with unemployment claims, social service forms, connecting families with resources such as food giveaways, and navigating the uncertainty surrounding covid-19









Resilient Youth

New American youth are matched with mentors and/or tutors to develop their English skills, provide academic support, develop leadership skills, and cultivate confidence.



Global Friends sponsored scholarships for youth activities such as NDMOA art camps.

Served over 100 New American youth within Red River High School, Grand Forks Central High School, and East Grand Forks Senior High.

Fourteen youth served as Youth Liaisons to our Board of Directors, providing knowledge, experience, and insight into our work - as well as community service.

Provided scholarships for a number of activities in the community, including NDMOA art camps.

Programming Highlights:

- Despite not being able to work within the schools after the start of the pandemic, our staff and volunteers stayed connected with the students.
- We continued our partnership with UND Occupational Therapy, shifting to virtual meetings with some success.
- A strengthened partnership with UND Nursing contributed to new covid-related materials, including outreach over new social media channels.
- We organized an art project in the park with artist Jamie Sebby for graduating EL students at Red River High School.
- 66 protection plans for iPads and laptops were covered by Global Friends after the shift to distance learning in the spring.



Community Outreach & Advocacy

The Greater Grand Forks community is provided opportunities to learn more about the people, cultures, and experiences brought here through refugee resettlement - and to come together to celebrate our community as one.



2020 (Virtual) World Refugee Day Panel Discussion

We reached more than 3,365 individuals through 17 community presentations and events!

Programming Highlights:

- Pivoted our World Refugee Day program to a virtual environment, hosting a screening of short films from New Immigrant and Refugee Visions and a live panel that included New Americans in Greater Grand Forks and the director of the film Pulse of a Dream, Mubarak Muwonge Nsamba.
- Moved our Community Picnic program to Facebook live, which included talks from local leaders and a cooking demonstration by Nepali chef, Laxmi Dhimal.
- Worked with a number of partners to provide translated covid-19 materials, information, and videos.
- Ensured a voice at the table focused on New Americans in community pandemic response discussions and meetings.
- Promoted the Census 2020 campaign to ensure a true count of our region's population.
- Tabled at Mental Health Matters, a community event focused on fostering positive discussions around mental health, wellbeing, related services.



Thank You Donors!

* Donations received between 1/1/20 - 12/31/20. While we try not to make mistakes, please contact us if you see an error or have been left out of our report.

Philanthropists (\$1000+)

Blue Cross Blue Shield of ND Caring Foundation First Presbyterian Church

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Sarah & Nicholas Jensen

Knight Foundation

Erin & Carter Kunz

North Quilters Guild

Robin David & Brian Schill

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Jenna & Joe Zavoral

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Sally Holewa

Andre Kehn & Carolyn Ozaki

Cathy & David Perry

Dave Lambeth & Cecilia Volden

Stacy Warcup

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Chuck Haga

Clara & Donald Jurivich

Mary & Bruce Kester

Dr. Eric Lunn

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Adam Fortwengler

Lisa Gibson

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Christopher Hill

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Impact Foundation

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Mike Brue

Dominique & Max Buchholz

Aaron Bush

Anneetta Christman

Katie & Dylan Dachtler

Arlene David

Thank You Donors!

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Shirley Dykshoorn

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Maura Ferguson

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Catherine Gillach

Gretchen Graf

Julene & Paul Griffin

Gail Hand

Donna Hastings

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Connie Sherwood

Jennifer Stenseth-Bolte

Denyse Sturges

Joel Walz & Hayley Svedjan

Jennifer Tarlin

Aida & Richard Wakefield

Kay Williams

James Ziegler

Neighbors (\$1 - \$49)

Claire Anderson

Sunnie Andreu

Karen & Rich Axvig

Laura Berg

Rose Brandt

Larissa Campbell

Douglas & Cindy Carpenter

(Neighbors Continued)

YeeHan Chu

Kathleen Coudle-King

Marian DeBeltz

Amy Eisenmann

Rosemary Flynn

Ron Franz

Melissa Gjellstad

Theresa & Jim Grijalva

Collin Hanson

Candace Hennekens

Fayme Stringer Henry

Debra Maske Hornbostel

Anelaonalani Hughes

Kelly Hughes

Gable Hultgren

Leta Jensen

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Chase Johnson

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Roberta Shields

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(Neighbors Continued)

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Anna & Mathew Picklo Grace & Everett Sondreal



Global Friends Executive Director, Cynthia Shabb, is celebrating 10 years with the organization!

Thank You Volunteers!

Sahra Abdullahi

Emily Adams

Fatuma Ahmed

Farhio Ali

Nasteho Ali

Najma Ali

Sheri Altepeter

Lauren Anderson

Donnette Arndt

Kaylee Athmann

Sabrina Balgamwalla

Benson Bakabaka

Becca Baumbach

Barbara Beach

Kristina Beiswenger

Sarah Beniek

Kaitlyn Berglund

Elena Bissonette

Megan Boman

Dillan Bowen

Brad Bowyer
Dylan Brandner

Erin Brown

Dominique & Max Buchholz

Corey Burkholz

Craig Burns

Haylie Carlstom

Roxana Chirinos

Anneetta Christman

Margarita Consign

Jane Croeker

Allison Cwikla

Torie Danielson

Elias Dean

Kelly DeBeltz

Samantha DeBeltz

Kayla Dembek

Carly Derouin

Laxmi Dhimal

Ranju Dhungana

Tulasha Dhungana

Nichole Dumlao

Stephen Dwumfour

Tammy Elm

Maddy Ertelt

Marua Ferguson

Angela Floden

Cory Floden

* Volunteers who submitted hours and/or completed orientation between 1/1/2020 and 12/31/2020. While we try not to make mistakes, please contact us if you see an error or have been left out of our report.

Lydia Floden

Quincie Floden

Eric Fortwengler

Nicole Gannucci

Shanta Gautham

Krishnamoorthy Gautham

Pramita Ghaley

Lisa Gibson

Kelby Goulet

Kelsey Grabanski

Elijah Gray

Danacia Greywater

Karina Grigalyte

Ibrahim Gross

Grace Guei

Chuck Haga

Shay Harris Benjamin Harris

Aisha Hassan

ZamZam Hassan

Sumeya Hassan

Harvey Henderson

Pam Hennes

Julie Hill

Elias Holte

Nicholas Houge

Cindy Jensen

Tori Johnson

Mike Johnson

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Mina Kharel

Susan Kiesow

Nicolle Klukken

Marina Kojic

Jazmine Krogstad

Erin Kunz

Carter Kunz

Macy Larson

Kristi Larson

Jon Lengowski

Cody Lindeman-Johnson

Tara Lindquist

Breea Longley

Sarah Lovelace

Abby Lund

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Global Friends Coalition's Youth Liaisons: From Left to Right: Lisa Gibson (Board President), Ione Seidlinger (Youth Liaison Board Coordinator), Fatuma Ali, Nasteho Ali, Shubhhana Rai, Soma Maya Subba, Farhio Ali, Manisha Mishra, Cynthia Shabb (Executive Director), Zihan Zhang

Thank You Grantors!













Myra Foundation





For more information, to volunteer, or to request a volunteer:

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